

## **Position: General Manager**

As the world's largest graffiti removal company and one of Canada's fastest growing companies, we are currently seeking a hardworking, dynamic, motivated person to fill a full-time position within our organization as the General Manager. This is a management position with training provided and advancement opportunities for the right person. For more information about our organization please go to <a href="https://www.goodbyegraffiti.com">www.goodbyegraffiti.com</a>.

As the General Manager your work is integral and critical in the day to day operations of the business. You will supervise a staff of up to 12-15 people. You will be responsible for the entire operation including daily launch of team members, hitting daily sales and completion targets, following up with customers to ensure they are satisfied with our services and managing all levels of employee.

## Our ideal candidate must:

- Hit daily goals set forth by management
- Operate this franchise business with a high attention to detail and protocol
- Be driven to succeed and grow the business
- Have the ability to understand your customers business and what motivates there decision making process
- Possess the ability to multi task and manage a variety of projects at once successfully while prioritizing responsibilities
- Strong ability to delegate and manage a team
- Present themselves in a professional and well spoken manner at all times
- Work well independently and with others
- Possess great customer service skills and strong communication skills both on the phone and face to face
- Take pride in the work

Note: Please be aware that as we are a very unique business with a specific set of roles and in order to be successful we require all General Managers to be trained in all aspects of our business including in administration and getting certified as a Graffiti Technician.

## Hours of work:

 Monday to Friday, 40 Hours a week (Note: Some overtime may be required)

## Compensation:

- Dependent on experience
- Full benefits